

Definitions:

Above Average:

- Products/Service delivered correctly, efficiently, timely, and without excessive assistance or direction from MnDOT.
- Contractor performs beyond expectations.
- Deliverables exceed standards.
- Project Manager is informed of project status regularly.
- Contractor resolves any problems that occurred.
- Contractor needs little or no direction.
- Contractor responsive to requests.
- Contractor suggests improvements.

Average:

- Contractor fulfills terms of contract; no more, no less.
- Deliverables meet standards.
- Project is on time and budget.
- Project Manager is informed of key milestones.

Below Average:

- Contractor minimally or does not meet contract terms.
- Deliverables below standard or needs rework to comply.
- Project is behind schedule or over budget.
- Product service required direction or assistance by MnDOT to produce.

Poor:

- Contractor requires excessive guidance or direction.
- Contractor is unresponsive to requests.
- Contractor unable or unwilling to resolve minor setbacks.
- Deliverables do not follow standards or does not meet requirements or expectations.
- Project is not on time or budget through no fault of MnDOT.

Comments:

PCE did a very good job on this project. They completed the project on time and under budget. They effectively used the 30% and 90% plan checklists for use as a quality control tool. I received compliments from many MnDOT functional groups that the plans had few errors and required only minor and often trivial changes. The Products/Services were delivered correctly, efficiently, timely and without excessive assistance or direction from MnDOT. The MnDOT Project Manager was informed of project status regularly. PCE resolved any problems that occurred, such as the style of the concrete median island to be used for one business, how to relocate an overhead power line, and how to adjust the profile of TH 120, so that it nicely matched into Hadley Avenue and Joy Road. PCE needed little or no direction. As issues arose they prepared several suggested solutions prior to asking the MnDOT project manager for direction. An example, is how the final design of the curb and gutter for SB TH 120 south of Joy Road was developed. PCE developed several design iterations of retaining wall, ditch slopes, and curb before MnDOT finally made a decision on the design to be used. PCE was very responsive to requests. They made useful suggestions for design improvements. They performed beyond expectations by suggesting that the mill and overlay recommendation be slightly modified in order to address profile issues that were discovered during the design.
